

VILLA PALMA – APARTMENTS

Rules of Procedure of the structure



Deciding to stay at this accommodation in the totality also means accepting these Regulations, a copy of which will be delivered on arrival by the manager.

RESERVATION

The booking is considered completed only after payment of the deposit by CC Transfer or Postal payable to the structure of 25% of the entire stay.

ARRIVAL

Rooms will be available only after 12:00. The customer may, however, agree with the operator of the facility for any luggage storage.

BALANCE PAYMENT

The balance must be paid in cash or check payable to the owner of the property that will welcome you upon arrival;

Guests must present a valid ID upon arrival valid identity and must also fill out a living with all the personal data of the occupants of the complaint to the police station. On the back of the sheet of stay will be transcribed copy of these Rules of Procedure of this accommodation, which must be signed by the customer upon arrival for acceptance and unconditional acceptance of the same and the rooms assigned;

The manager will ensure the delivery of the key to the property directly to the customer, who will be required to return it at the end of the stay.

STARTING TIME

On the day of departure, rooms must be vacated by 10:00. A delay of the established timetable will be charged an additional night.

CLEANING

The manager shall, room cleaning every day and change of linen (sheets, towels) three times a week and of course with every change of customer.

EFFECTS OF WITHDRAWAL

In case of cancellation before the stay by the customer, the amount corresponding to the advance paid will be retained in its entirety by the property. **Early departures and waivers of various kinds relating to the stay will not be refunded.**

If the structure for reasons of force majeure should not be able to provide the accommodation booked will have to return to the customer double the deposit receipt.

BANS

It is strictly forbidden to smoke in the apartments;

It is absolutely forbidden to consume alcohol and drugs;

It is forbidden to enter the house of friends, relatives or other people who do not stay in the facility unless prior arrangements with the manager;

No pets of any kind and size in the structure;

RULES

Within the structure must be maintained a behavior that in any moment of the day and in no way harm the tranquility of others;

The rooms must be kept clean and in order;

It must be used only for the bathroom assigned;

It is not allowed to wander within the facility wearing clothing that may offend the decency of others;

Each guest will be required to compensate any damage caused to the structure and the improper use of complementary facilities including lost keys;

The structure is not liable for loss of valuables, which will be left unattended by the owners;

It is the responsibility of the operator to ensure maximum hygiene in the structure.

Some of your kind cooperation remain at your disposal for any clarification, Thank you for choosing to stay at this property and we wish you a happy holiday at Villa Palma.